



WESTCHESTER
ORAL & MAXILLOFACIAL SURGERY & IMPLANTOLOGY



SOUTHERN CONNECTICUT
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Dear Friends and Families,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same, our commitment to your safety.

Our office follows infection control recommendations made by the American Dental Association (ADA), The U.S Centers for Disease Control and Prevention (CDC) and Occupational Safety and Health Administration (OSHA). Therefore you will notice our clinical staff will be donning extra PPE (Personal Protective Equipment) to include N95 masks, face shields, disposable gowns when necessary. Front desk will also be wearing PPE for your safety and ours. The ADA has advised us to use the dental code D1999 to report the excess cost of PPE. Our office will use that code and apply a flat \$20 fee to cover the excess cost.

You may see some changes when it's time for your next appointment. We made these changes to help protect our patients and staff. For example:

- ❖ Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are in the office. Temperature will be taken.
- ❖ We ask for you to kindly call the office from your car once you have arrived and we will let you know when we are ready to have you enter the building.
- ❖ We ask you wear face mask and upon entering sanitize your hands.
- ❖ You may notice floor marker indicating 6ft distance from desk please wait till you are called up to the desk.
- ❖ You may also notice no magazines in waiting area since those items are difficult to clean and disinfect.
- ❖ Appointments will be managed to allow social distancing between patients.

